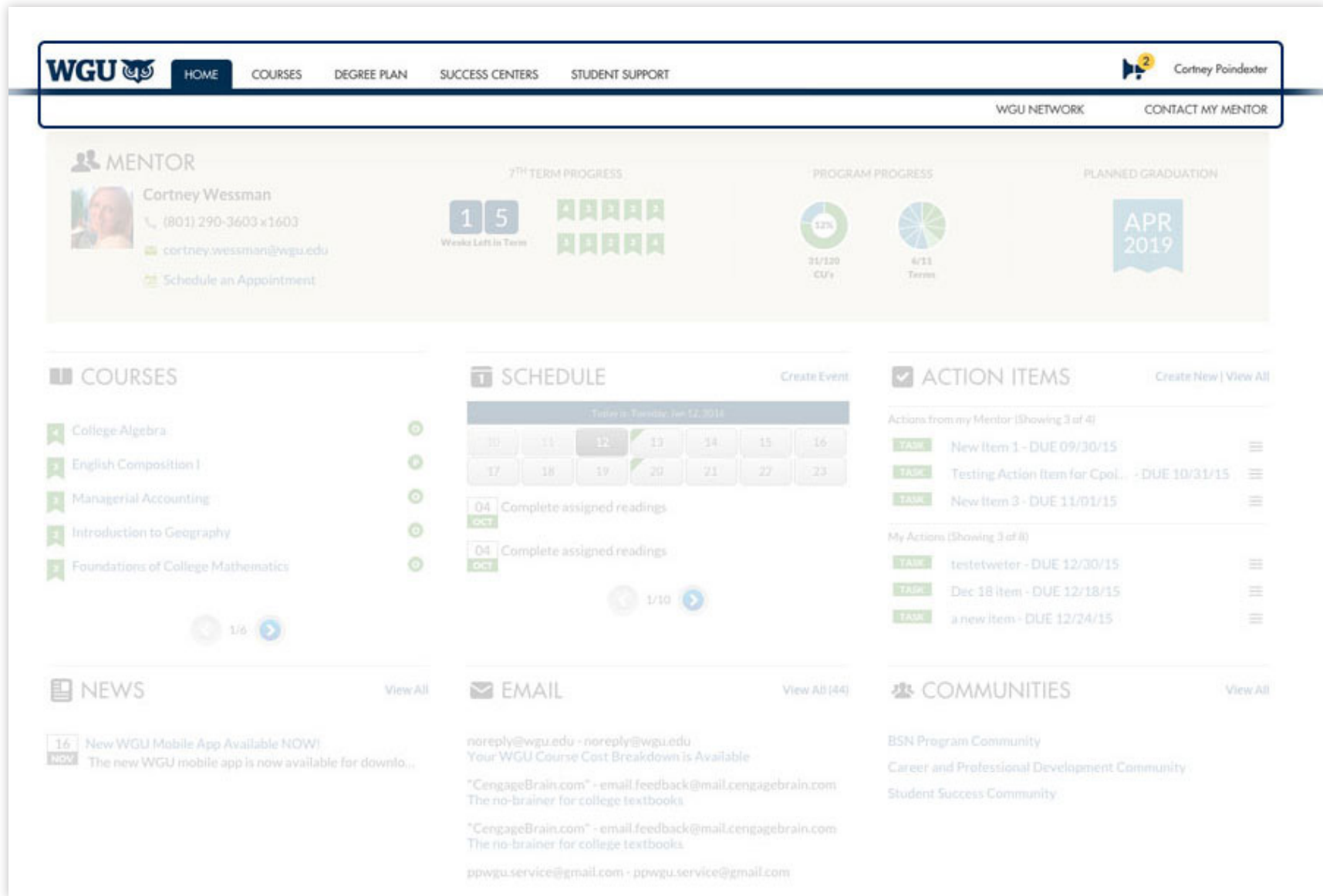



Our header section now features a fresh new look and WGU logo. Let's explore some of the new features that you can access from the top navigation.




The screenshot displays the WGU student dashboard with the following components:

- Top Navigation Bar:** Includes the WGU logo, links for HOME, COURSES, DEGREE PLAN, SUCCESS CENTERS, and STUDENT SUPPORT. On the right, it shows a user profile for Cortney Poindexter with a notification badge (2) and links for WGU NETWORK and CONTACT MY MENTOR.
- MENTOR Section:**
  - Mentor Profile:** Cortney Wessman, (801) 290-3603 x1603, cortney.wessman@wgu.edu. Includes a "Schedule an Appointment" button.
  - 7TH TERM PROGRESS:** Shows 15 weeks left in term with a progress bar.
  - PROGRAM PROGRESS:** Two circular progress indicators showing 52% (31/120 CU's) and 4/11 Terms.
  - PLANNED GRADUATION:** A banner for APR 2019.
- COURSES Section:**
  - List of courses: College Algebra, English Composition I, Managerial Accounting, Introduction to Geography, Foundations of College Mathematics.
  - Progress indicators (green circles) next to each course.
  - Navigation: 1/6, with arrows.
- SCHEDULE Section:**
  - Calendar view for Tuesday, Jan 12, 2016.
  - Calendar grid showing dates 10 through 23.
  - Events: "04 Complete assigned readings" on OCT 10 and OCT 19.
  - Navigation: 1/10, with arrows.
- ACTION ITEMS Section:**
  - Actions from my Mentor (Showing 3 of 4):
    - Task: New Item 1 - DUE 09/30/15
    - Task: Testing Action Item for Cpol... - DUE 10/31/15
    - Task: New Item 3 - DUE 11/01/15
  - My Actions (Showing 3 of 8):
    - Task: testetwiter - DUE 12/30/15
    - Task: Dec 18 item - DUE 12/18/15
    - Task: a new item - DUE 12/24/15
- NEWS Section:**
  - Item 16 (NOV): New WGU Mobile App Available NOW! The new WGU mobile app is now available for downlo...
  - View All
- EMAIL Section:**
  - noreply@wgu.edu - noreply@wgu.edu: Your WGU Course Cost Breakdown is Available
  - "CengageBrain.com" - email.feedback@mail.cengagebrain.com: The no-brainer for college textbooks
  - "CengageBrain.com" - email.feedback@mail.cengagebrain.com: The no-brainer for college textbooks
  - ppwgu.service@gmail.com - ppwgu.service@gmail.com
  - View All (44)
- COMMUNITIES Section:**
  - BSN Program Community
  - Career and Professional Development Community
  - Student Success Community
  - View All


Information you used to find in the Resources, Help, and Financial Aid sections is now available to you under the Success Centers and Student Support headings.




[HOME](#)
[COURSES](#)
[DEGREE PLAN](#)
[SUCCESS CENTERS](#)
[STUDENT SUPPORT](#)


Cortney Poindexter

[WGU NETWORK](#)
[CONTACT MY MENTOR](#)



MENTOR



Cortney Wessman

(801) 290-3603 x1603


cortney.wessman@wgu.edu

Schedule an Appointment


7TH TERM PROGRESS

15

Weeks Left in Term




PROGRAM PROGRESS



52%


31/120 CUs



4/11

Terms

PLANNED GRADUATION



COURSES

College Algebra

English Composition I

Managerial Accounting

Introduction to Geography

Foundations of College Mathematics

1/6

SCHEDULE

Create Event

Tue is Tuesday, Jan 12, 2016

10	11	12	13	14	15	16
17	18	19	20	21	22	23

04

Complete assigned readings

OCT

04

Complete assigned readings

OCT

1/10

ACTION ITEMS

Create New | View All

Actions from my Mentor (Showing 3 of 4)

TASK

New Item 1 - DUE 09/30/15

Testing Action Item for Cpol... - DUE 10/31/15

New Item 3 - DUE 11/01/15

My Actions (Showing 3 of 8)

TASK

testetwiter - DUE 12/30/15

Dec 18 item - DUE 12/18/15

a new item - DUE 12/24/15

NEWS

View All

16 NOV

New WGU Mobile App Available NOW!

The new WGU mobile app is now available for downlo...

EMAIL

View All (44)

noreply@wgu.edu - noreply@wgu.edu

Your WGU Course Cost Breakdown is Available

"CengageBrain.com" - email.feedback@mail.cengagebrain.com

The no-brainer for college textbooks

"CengageBrain.com" - email.feedback@mail.cengagebrain.com

The no-brainer for college textbooks

ppwgu.service@gmail.com - ppwgu.service@gmail.com

COMMUNITIES

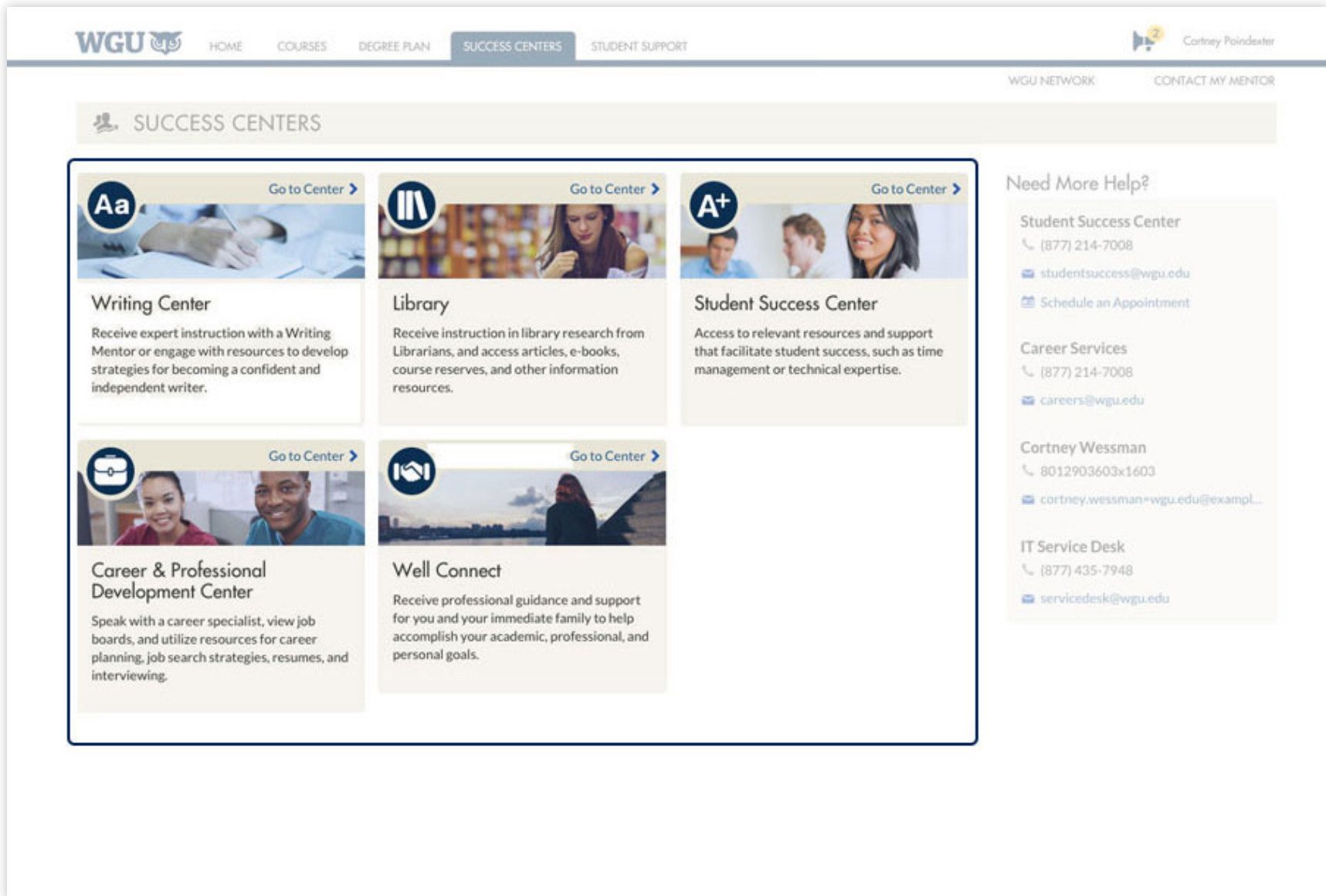
View All

BSN Program Community

Career and Professional Development Community

Student Success Community

Our Student Success Centers have a new home page accessible from the portal's top menu. Start here to get help with writing, library research, personal wellness, academic success, career development, and more.




The screenshot shows the WGU Student Success Centers portal. The top navigation bar includes links for HOME, COURSES, DEGREE PLAN, SUCCESS CENTERS (highlighted), and STUDENT SUPPORT. A user profile for Cortney Poindexter is visible in the top right. Below the navigation bar, the main heading is "SUCCESS CENTERS" with a person icon. The page features five center tiles, each with an icon, a "Go to Center" link, a title, and a brief description:


- Writing Center** (Aa icon): Receive expert instruction with a Writing Mentor or engage with resources to develop strategies for becoming a confident and independent writer.
- Library** (book icon): Receive instruction in library research from Librarians, and access articles, e-books, course reserves, and other information resources.
- Student Success Center** (A+ icon): Access to relevant resources and support that facilitate student success, such as time management or technical expertise.
- Career & Professional Development Center** (briefcase icon): Speak with a career specialist, view job boards, and utilize resources for career planning, job search strategies, resumes, and interviewing.
- Well Connect** (hand icon): Receive professional guidance and support for you and your immediate family to help accomplish your academic, professional, and personal goals.

On the right side, there is a "Need More Help?" section with contact information for three services:


- Student Success Center**: (877) 214-7008, [studentsuccess@wgu.edu](mailto:studentsuccess@wgu.edu), [Schedule an Appointment](#)
- Career Services**: (877) 214-7008, [careers@wgu.edu](mailto:careers@wgu.edu)
- Cortney Wessman**: 8012903603x1603, [cortney.wessman@wgu.edu](mailto:cortney.wessman@wgu.edu)
- IT Service Desk**: (877) 435-7948, [servicedesk@wgu.edu](mailto:servicedesk@wgu.edu)

Our new Student Support section contains the Student Services tab, where you can quickly access a variety of administrative services related to your records.


[HOME](#)
[COURSES](#)
[DEGREE PLAN](#)
[SUCCESS CENTERS](#)
[STUDENT SUPPORT](#)


[Cortney Poindexter](#)

[WGU NETWORK](#)
[CONTACT MY MENTOR](#)


**STUDENT SUPPORT**

Student Services

[> Student Services and Records](#)  
[Student Handbook](#)

IT Service Desk

Assessment Services

Financial Services

Student Life

Contact WGU

## Student Services – Student Services and Records

### Request a Student ID Card

A WGU student identification card provides proof of your student status and can be used to obtain student discounts at various organizations.

### Download an Unofficial Transcript

An unofficial transcript provides an overview of the courses you've attempted or completed, as well as your grades and competency units.

### Request Official Transcript

For most official purposes, such as transferring WGU credit to another university, you will need an official transcript. Fill out this form to request that a transcript of your academic records be sent to you or a third party.

### Proof of Enrollment Letter and Loan Deferment

On the National Student Clearinghouse self-service site, you can download a proof-of-enrollment letter to defer your student loan payments, view your enrollment information, and more.

### Grade Report

A grade report shows your grades for your most recently completed term. It can often be used as proof-of-progress for employer tuition reimbursement.

### Student Success Kit



As a new student, you received a student success kit, which contained WGU-branded motivation items, a dry-erase whiteboard, and informational pamphlets. Additional success kits are available for purchase. Please be sure that you update your mailing address in your student profile or by calling the IT service desk before ordering this item.

### FERPA Authorization to Release



Your student records are protected under the Family Educational Rights and Privacy Act of 1974 (FERPA). Use this form to authorize WGU to share protected information with a third party or to revoke

### Need More Help?



#### Student Services

 (877) 435-7948  
 [Submit an Issue](#)



#### Term Break

 (877) 435-7948 x3121  
 [termbreak@wgu.edu](#)



#### Accessibility Services

 (877) 435-7948 x5922  
 [adasupport@wgu.edu](#)


#### Stacy Poltus, Student Mentor


 (866) 225-5948  
 [stacey.poltus@wgu.edu](#)

#### IT Service Desk


 (877) 435-7948  
 [Submit an Issue](#)

The Student Support section is also the home of the new Financial Services section, which contains the links and information you need to manage your WGU account - including tuition payment, financial aid, scholarships, and tax forms.


[HOME](#)
[COURSES](#)
[DEGREE PLAN](#)
[SUCCESS CENTERS](#)
[STUDENT SUPPORT](#)

 2
 [Cortney Poindexter](#)

[WGU NETWORK](#)
[CONTACT MY MENTOR](#)


**STUDENT SUPPORT**

[Student Services](#)
[IT Service Desk](#)
[Assessment Services](#)
[Financial Services](#)

[> My Account](#)
[Financial Aid Requirements](#)
[Awards and Disbursements](#)
[My Financial Documents](#)

[Student Life](#)
[Contact WGU](#)

### Financial Services — My Account

Lorem ipsum dolor sit amet, consectetur adipisicing elit. Nisi sapiente, enim. Quibusdam quia omnis, esse, accusamus quidem corporis aliquam reprehenderit ad animi veniam quasi facilis voluptas aspernatur. Illo totam perferendis explicabo nobis dolore, unde voluptate a ipsam vitae, cumque quos similique! Illum ea fugit expedita deserunt velit alias architecto aliquam itaque iste! Voluptatem numquam optio eaque ratione accusantium consequuntur a possimus cum nostrum nulla esse, voluptatibus, sunt reiciendis, quod doloremque.

3/1/15 – 8/31/15 (current)

Tuition & Fees	
Program Tuition	\$2,890.00
Resource Fees	\$145.00

3/1/15 – 8/31/15 (current)

Discounts & Other Credits	
Financial Aid <a href="#">Request Award Revision</a>	
PELL Grant	-\$200.00
Sub Loan	-\$500.00
Un-sub Loan	-\$100.00
State Grant	-\$500.00
Discounts	
Straighterline Qualification	-\$25.00
Employer/Third Party Assistance	
Zions Bank	-\$200.00
WGU Scholarships	

### Account Summary

3/1/15 – 8/3/15 (current)

Tuition & Fees	\$3,310.00
Discounts & Credits	-\$2,900.00
Payments	-\$350.00
<b>Balance Due</b>	<b>\$60.00</b>

Pending items not applied

### Satisfactory Academic Progress (SAP)



Current Term	Completed 4/6 Enrolled
Cumulative	Completed 12/46 Enrolled

**Eligibility Status**  
 ✓ Current Standing: Satisfactory  
 ✓ If Term Ended Today: Satisfactory


### Financial Toolbox



Explore the other Student Support tabs to find information related to student life at WGU, the IT service desk, assessment services, and field experience resources, as well as contact information for WGU staff.

 [HOME](#) [COURSES](#) [DEGREE PLAN](#) [SUCCESS CENTERS](#) **[STUDENT SUPPORT](#)**  2 [Cortney Poindexter](#)

[WGU NETWORK](#) [CONTACT MY MENTOR](#)

 **STUDENT SUPPORT**

[Student Services](#)[IT Service Desk](#)[Assessment Services](#)[Financial Services](#)**[Student Life](#)**[Contact WGU](#)

### Student Life

#### Night Owl Blog

Read the latest news, student success stories, and information about the exciting things happening at WGU.

#### Night Owl Newsletter Archives

View past issues of the WGU student newsletter.

#### WGU News

Keep up with the latest WGU news and information.

#### WGU Video Channel

Access the WGU Video Channel to view informative videos on a variety of topics related to your WGU experience.

#### Campus Store

WGU-branded merchandise, such as T-shirts and coffee mugs, can be purchased at our online store.

#### Special Discounts for WGU Students

Some companies have made special discounts available to WGU students on items such as computers and mobile plans.



#### Refer a Friend



When you refer a friend to WGU, your friend's application fee will be waived. You will receive a gift card or credit to the WGU campus store if your friend signs up for more information.

#### WGU Orientation

The orientation course you took when you enrolled at WGU is always available as a reference on navigating the student portal, submitting your work to Taskstream, and generally succeeding at WGU. If you have comments or questions about this course, you may contact the orientation team at

### Need More Help?

**Stacy Poltus, Student Mentor**  
 (866) 225-5948  
 [stacey.poltus@wgu.edu](mailto:stacey.poltus@wgu.edu)

**IT Service Desk**  
 (877) 435-7948  
 [Submit an Issue](#)

In the drop-down menu under your name, click Student Info to edit your profile information, upload a picture, and manage your online presence at WGU.

SUCCESS CENTERS

STUDENT SUPPORT

WGU NETWORK

7<sup>TH</sup> TERM PROGRESS

15

Weeks Left in Term

43333

33234

PROGRAM PROGRESS

12%


31/120 CU's

6/11

Terms

2

Cortney Poindexter



Student ID: #QA0000007

Student Info

Profile Settings

Social Media

1 SCHEDULE

Create Event

Today is: Tuesday, Jan 12, 2016

10	11	12	13	14	15	16
17	18	19	20	21	22	23

04 OCT

Complete assigned readings

04 OCT

Complete assigned readings

<

1/10

>

✓ ACTION ITEMS

Create New | View All

Actions from my Mentor (Showing 3 of 4)

TASK

New Item 1 - DUE 09/30/15

≡

TASK

Testing Action Item for Cpoi... - DUE 10/31/15

≡

TASK

New Item 3 - DUE 11/01/15

≡

My Actions (Showing 3 of 8)

TASK

testetweter - DUE 12/30/15

≡

TASK

Dec 18 item - DUE 12/18/15


≡

TASK


a new item - DUE 12/24/15

≡


Your student information is currently private (only you can see it), but soon we will release new features to allow you to share your contact details with your WGU peers and mentors. Start building your profile today!



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[STUDENT SUPPORT](#)

 2
 Cortney Poindexter

[WGU NETWORK](#)
[CONTACT MY MENTOR](#)



**PROFILE**

Student Info

Privacy Settings

Social Media

### Student Info




Name:	Cortney Poindexter	Primary Phone:	(414) 617-8472
Preferred Name:	Cortney	Secondary Phone:	(414) 910-2365
Student ID:	QA0000007	WGU Email:	cpointexter@my.wgu.edu
Address:	4 Privet Dr	Alt. Email:	cortney.poindexter@gmail.com
City:	Alpine		
State:	UT	About Me:	Lorem ipsum dolor sit amet, consectetur adipisicing elit. Tempora non et quis, eos cumque reprehenderit saepe minima enim illum necessitatibus repudiandae. Vel quasi expedita, assumenda repellat laborum odio obcaecati tempore.
Zip Code:	84101		
Country:	United States		
Timezone:	Mountain Time		

Edit Information


Change Profile Photo




Manage which elements of your student profile you want to share with the WGU community. For each field you want to publish in the future, simply slide the button to turn it green. Note that your account information will never be public. As a student, you will always be in control!



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Cortney Poindexter

[WGU NETWORK](#)
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**PROFILE**

[Student Info](#)
[Privacy Settings](#)
[Social Media](#)

### Privacy Settings



Est Graduation: 2016

Address: 4 Privet Dr.

Zip: 84101

Timezone: Mountain Time

WGU Email: cpoindexter@my.wgu.edu

Alt. Email: cortny.poindexter@gmail.com

Social Links: [t](#) [f](#) [in](#)

☒
☐
☐
☒
☒
☐
☒

Current Courses: Term 3 - 8/15 to 1/16

Intro to Humanities

IT Fundamentals

Teaching Practices

Economics for Managers

Business Foundation

Military: Military

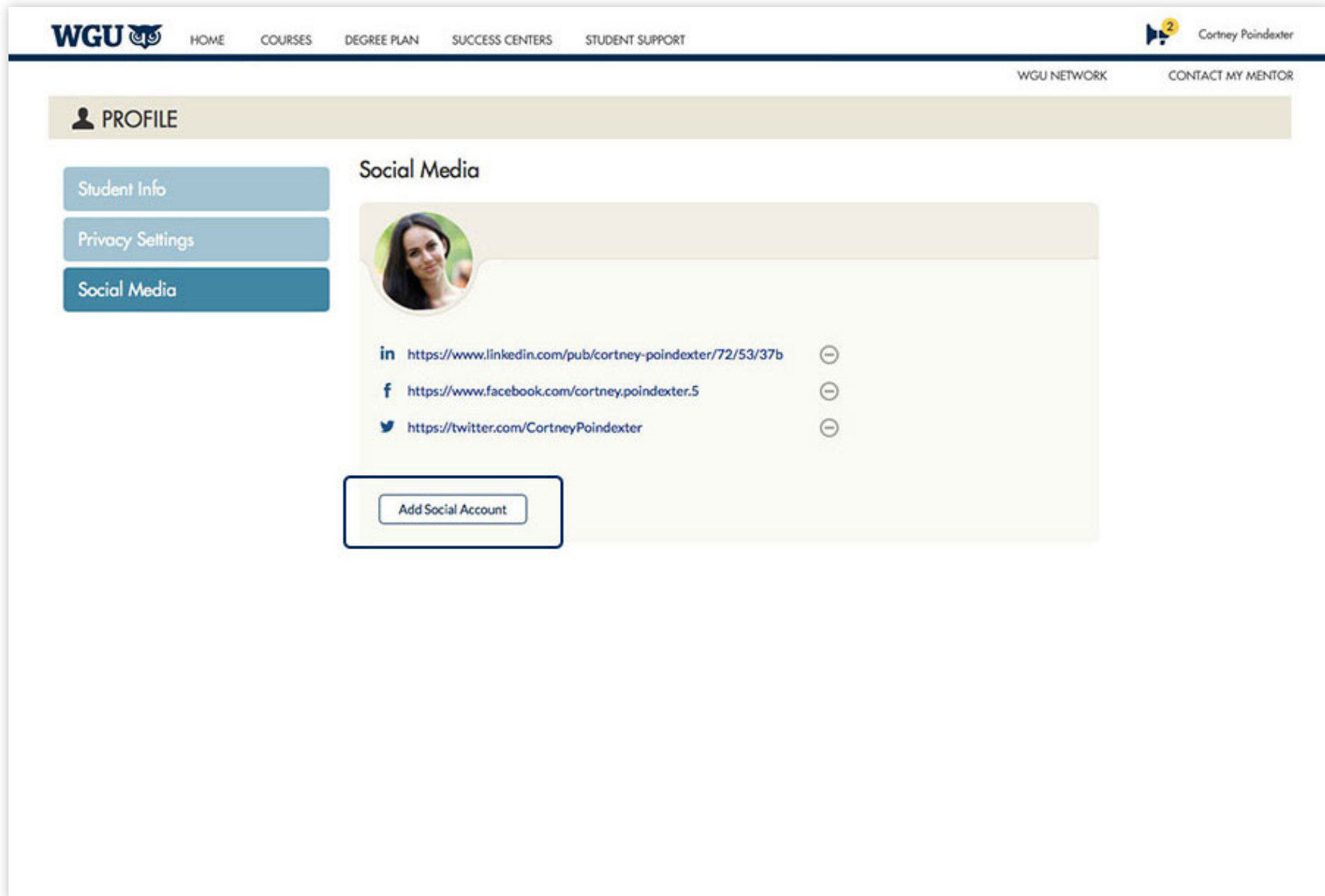
About Me: Lorem ipsum dolor sit amet, consectetur adipisicing elit. Tempora non et quis, eos cumque reprehenderit saepe minima enim illum necessitatibus repudiandae. Vel quasi expedita, assumenda repellat laborum odio obcaecati tempore.

☒
☐

View Mini Profile

View Full Profile

If you would like to share your social media profiles on Facebook, Twitter, or LinkedIn with your classmates, post them in the Social Media section of your WGU student profile and they will show up as part of your student information.

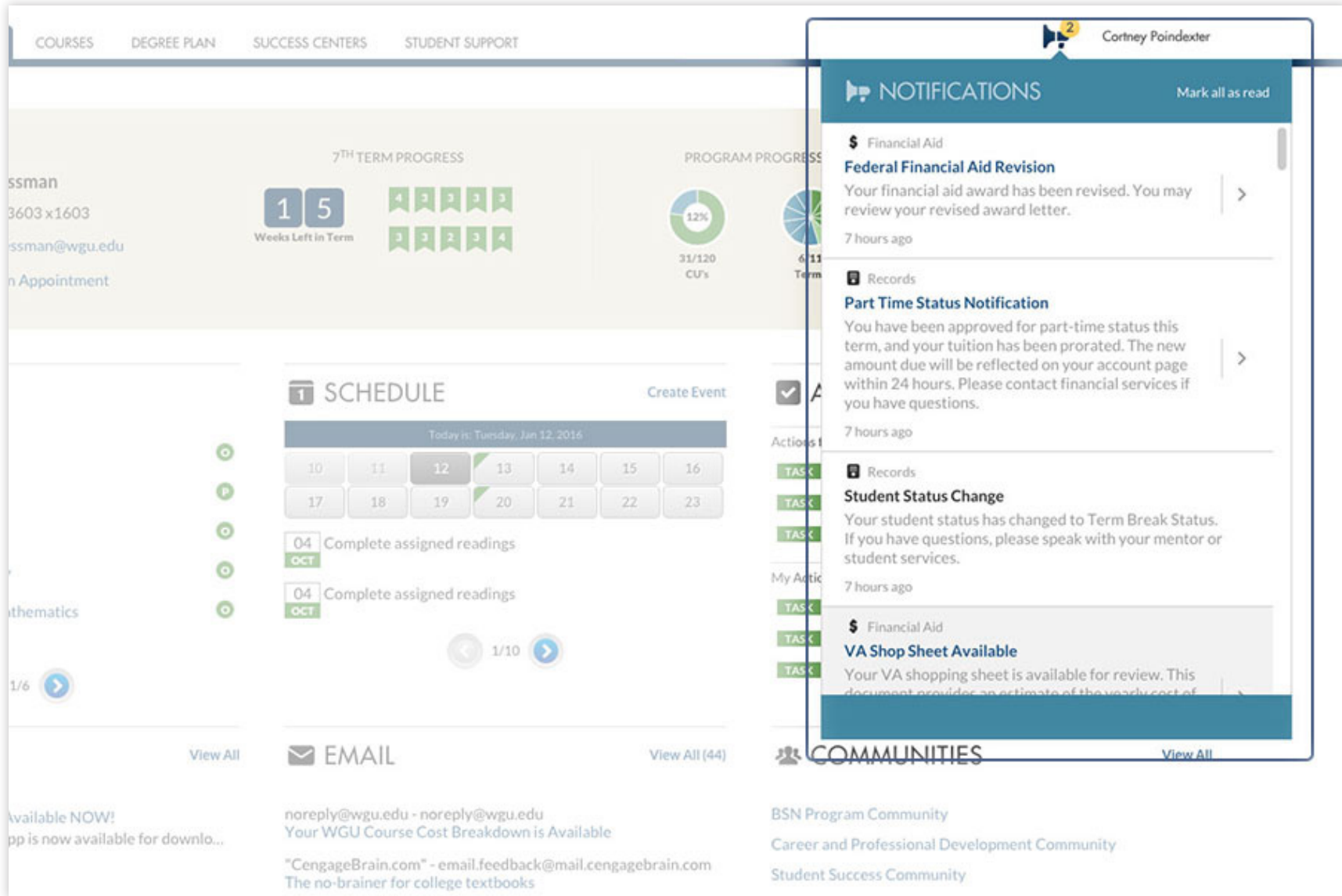


The screenshot displays the WGU student profile interface. At the top, a navigation bar includes the WGU logo, links for HOME, COURSES, DEGREE PLAN, SUCCESS CENTERS, and STUDENT SUPPORT. On the right of the navigation bar, there is a user profile icon with a notification badge (2) and the name 'Cortney Poindexter'. Below the navigation bar, a secondary bar contains 'WGU NETWORK' and 'CONTACT MY MENTOR'. The main content area is titled 'PROFILE' with a person icon. On the left side of the profile, there are three buttons: 'Student Info', 'Privacy Settings', and 'Social Media' (which is highlighted). The 'Social Media' section features a circular profile picture of a woman. Below the picture, there are three social media links, each with a platform icon, the URL, and a minus sign in a circle for removal:

- in <https://www.linkedin.com/pub/cortney-poindexter/72/53/37b>
- f <https://www.facebook.com/cortney.poindexter.5>
- 🐦 <https://twitter.com/CortneyPoindexter>

At the bottom of the social media section, there is a button labeled 'Add Social Account'.

Stay tuned to the notification stream for more exciting new features to be announced in the upcoming months. In the meantime, the stream will display other important messages and alerts regarding your WGU journey. Thank you!



The screenshot displays the WGU student dashboard with a notifications overlay. The dashboard includes sections for COURSES, DEGREE PLAN, SUCCESS CENTERS, and STUDENT SUPPORT. The main content area shows 7TH TERM PROGRESS with a calendar and a PROGRAM PROGRESS donut chart. The notifications overlay lists three messages: Financial Aid Federal Financial Aid Revision, Records Part Time Status Notification, and Records Student Status Change. The COMMUNITIES section at the bottom lists BSN Program Community, Career and Professional Development Community, and Student Success Community.

**Notifications:**

- Financial Aid**  
**Federal Financial Aid Revision**  
Your financial aid award has been revised. You may review your revised award letter.  
7 hours ago
- Records**  
**Part Time Status Notification**  
You have been approved for part-time status this term, and your tuition has been prorated. The new amount due will be reflected on your account page within 24 hours. Please contact financial services if you have questions.  
7 hours ago
- Records**  
**Student Status Change**  
Your student status has changed to Term Break Status. If you have questions, please speak with your mentor or student services.  
7 hours ago
- Financial Aid**  
**VA Shop Sheet Available**  
Your VA shopping sheet is available for review. This document provides an estimate of the yearly cost of...

**Communities:**

- BSN Program Community
- Career and Professional Development Community
- Student Success Community